

A low-angle, upward-looking photograph of a modern building's interior courtyard. The building features a prominent glass skybridge with a curved, arched roof structure. The skybridge is supported by dark metal beams and has glass railings. The building's facade is a mix of brick and glass panels. The sky is visible through the glass panels of the skybridge.

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## Vodafone Out of Bundle Pricing and Additional Tariff Information

Version 2



# Evolve user plans – tariff rules 2022

## included in price plan

### a) Unlimited Minutes and Texts

a.1 Each Voice Connection on a Vodafone Evolve price plan has unlimited calls to UK mobiles and UK landlines (starting 01, 02, 03) and standard UK text messages made or sent (as applicable) from and to the UK.

a.2 All other call and text types on the Vodafone Evolve price plan shall be charged the out of bundle Charges set out in this Price Plan Guide.

a.3 Calls made through the return call service via voicemail are not included in the Customer's allowance and will be charged 0p for returning calls made to Vodafone UK mobile standard UK landline, and other UK mobile networks within the UK.

### b) Roaming and Data

#### b.1 Inclusive Business Traveller

Customers will be automatically opted into Business Traveller within Vodafone Evolve (take UK minutes, texts and data abroad for £5.00 a day per Connection in Vodafone's World Zone (there is a £2.00 daily fee in Europe Zone 1 and 2.

Customers may not opt out of Vodafone Business Traveller.

Customer will automatically opt out of the 50 Euro monthly spend limit for data in Business Traveller countries, together with associated notifications, because Customer will be using its UK data allowance.

Please note that Vodafone EuroTraveller, Vodafone WorldTraveller, and Vodafone DataTraveller are not available on Vodafone Evolve price plans.

#### b.2 Inclusive European Roaming Fair Usage Policy

On all Vodafone Evolve data plans, data usage when roaming will be capped at 25GB per billing month in Europe Zone 1, Europe Zone 2 and Business Traveller destinations.

Customers' will be notified as they approach this limit. If you reach this limit, you will be charged an additional cost of £2.05 per 1GB (ex VAT) for using data in Europe Zone 1, Europe Zone 2 and Business Traveller destinations until their monthly allowance renews. If you have one of our Business Starter or Business Data, your domestic allowances limit still applies, up to a maximum of 25GB. The £2.05 per 1GB (ex VAT) cost is in addition to any other charges incurred from the standard tariff rating charges.

Please note that, any additional data extras you've purchased will count towards your 25GB allowance.

If Customers use their mobile in Vodafone's Roam Free zone for more than 50% of the time in any 4 month rolling period, they will receive a text requesting more moderate use of Vodafone's roaming services.

If Customer usage in Vodafone's Inclusive Roam Free zone continues to exceed 50% as described above, over the 2 week period following the first notification, Customer will be charged for further use and/or Vodafone may bar Customer's from using its roaming services. The additional roaming charges will be:

3.3p per minute for calls

1p per SMS

£2.05 per GB of data (0.2 per MB)

If Vodafone applies a bar, Customer will be notified before Vodafone applies it. Please note that Customer will still be able to receive calls and texts at no additional cost.

# Evolve Business plans

## call rates

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail	0p per minute
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	30p per minute
Calls to other UK mobile networks	0p per minute
Video calling to any Vodafone UK mobile	29.7p per minute
Video calling to other UK mobile networks	46.8p per minute
Video calling to international mobile networks	47.5p per minute

Standard UK text charges	Cost per Call
Standard UK text messages	15p per message
Standard UK picture messages	33.3p per message
Standard UK video messages	51p per message
SMS Text from UK to International (All worldwide Countries)	29.17p per message

Non-geographic call charges	Cost per Call
Non-geographic numbers starting 0500	46p a minute (one-minute minimum call charge)
Charity numbers starting 0800 and 0808	0p
Radio-paging services (starting 076)	42.5p (exc. VAT) a call
Call forwarding services (e.g. 077 44, 07755)	47.5p (exc. VAT) a minute (one-minute minimum call charge)
Non-geographic numbers starting 0870, 0871, 0872, 0843, 0844 or 0845	Access charge of 54.17p a minute plus a service charge set by the organisation you're calling* (one minute minimum call charge)
Directory enquiries numbers (118 numbers)	

Premium Rate call charges	Cost per call
Premium rate services (starting 09)	Vodafone's Access Charge is the cost to connect the call, this is 54.17p per minute. It is charged by the minute with a one minute minimum call charge; the Service Charge which is set by the service or organisation you are calling.
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	Free to £2.00 every minute (one minute minimum call charge)

# Evolve Business plans

## call rates

International calls (cost per minute)
Calls to European countries from the UK charged at 80p
Calls to Other European countries from the UK charged at 80p
Calls to USA and Canada from the UK charged at £1
Calls to any other worldwide destination charged at £1.50

Text messages (per message)
International SMS (from the UK to any worldwide destination is charged) 29.17p

Video calls
From 46.8p per minute (1 minute minimum call charge) to any destination outside of the UK

Channel Islands and Isle of Man charges
<b>Calls to Channel Islands will be charged at 30p per minute and texts are charged at 15p per text</b>

	Call to Europe	Call to USA & Canada	Call Rest of World	Receiving a call	Sending MMS Text	Sending MMS Picture Text	Daily Charge
Europe Zone 1	0p	£1.00	£1.50	0p	15p	33.3p	£2.00
Europe Zone 2	0p	£1.00	£1.50	0p	15p	37p	£2.00
<b>Business Traveller Zone</b>	<b>80p</b>	<b>£1.00</b>	<b>£1.50</b>	<b>0p</b>	<b>15p</b>	<b>37p</b>	<b>£5.00</b>
World Zone 1	£1.40	£1.79	£1.79	£1.00	16p	37p	£0.00
World Zone 2	£2.00	£1.79	£1.79	£1.50	16p	37p	£0.00

## Rating Increments:

In Europe Zone 1 and 2, Vodafone will charge Customer for the call Customer makes to UK and Europe in 1 second increments with a 1 minute minimum call charge. All calls Customer receive are charged per second.

In the Business Traveller Zone, Vodafone will charge Customer for the call Customer makes to UK and Europe in 1 second increments with a 1 minute minimum call charge. All calls Customer receive are charged per second.

In Rest of World Zone 1 Vodafone will charge Customer for the call Customer makes in 1 minute increments with a 1 minute minimum call charge. All calls Customer receive are charged per minute.

# roaming zones

## Europe zones

Europe Zone 1				
Austria	Azores	Belgium	Bulgaria	Canary Islands
Croatia	Cyprus	Czech Republic	Denmark	Estonia
Finland	France	French Guiana	Germany	Gibraltar
Greece	Guadeloupe	Hungary	Iceland	Ireland
Italy	Kosovo	Latvia	Liechtenstein	Lithuania
Luxembourg	Madeira	Malta	Martinique	Mayotte
Monaco	Netherlands	Norway	Poland	Portugal
Reunion	Romania	Saint Martin	Slovakia	Slovenia
Spain (inc. Balearic Islands)	Sweden	Vatican City		

Europe Zone 2				
Faroe Islands	Guernsey	Isle of Man	Jersey	San Marino
Switzerland	Turkey			

## USA & Canada zones

USA & Canada	
USA	Canada

# roaming zones

## Business Traveller zones

Business Traveller Countries				
Afghanistan	Albania	Andorra	Anguilla	Antigua & Barbuda
Argentina	Armenia	Aruba	Australia	Bahrain
Bangladesh	Barbados	Bermuda	Bonaire	Bosnia & Herzegovina
Brazil	British Virgin Islands	Cambodia	Canada	Cayman Islands
Chile	China	Colombia	Costa Rica	Curacao
Democratic Republic of the Congo	Dominica	Dominican Republic	Ecuador	Egypt
El Salvador	Eswatini	Fiji	Georgia	Ghana
Grenada	Guatemala	Guyana	Haiti	Honduras
Hong Kong	India	Indonesia	Israel	Jamaica
Japan	Jordan	Kazakhstan	Kenya	Kuwait
Laos	Lesotho	Macau	Macedonia	Malaysia
Mexico	Moldova	Mongolia	Montenegro	Montserrat
Morocco	Mozambique	Myanmar	New Zealand	Nicaragua
Oman	Pakistan	Panama	Papua New Guinea	Paraguay
Peru	Philippines	Puerto Rico	Qatar	Russia
Saba	Samoa Western	Saudi Arabia	Serbia	Singapore
Sint Eustatius	Sint Maarten	South Africa	South Korea	South Sudan
Sri Lanka	St Kitts & Nevis	St Lucia	St Vincent & Grenadines	Taiwan
Tanzania	Thailand	Tonga	Trinidad & Tobago	Turks & Caicos Islands
Ukraine	United Arab Emirates	United States	Uruguay	US Virgin Islands
Uzbekistan	Vanuatu	Vietnam		

# roaming zones

## Rest of World Zone 1

Rest of World Zone 1				
Afghanistan	Albania	Algeria	American Smoa	Angola
Anguila	Antigua and Barbuda	Argentina	Armenia	Aruba
Ascension Islands	Australia inc. Norfolk Islands	Azerbaijan	Bahamas	Bahrain
Bangladesh	Barbados	Belarus	Benin	Bermuda
Bolivia	Bonaire	Bosnia & Herzegovina	Botswana	Brazil
British Virgin Islands	Brunei	Burkina Faso	Cambodia	Cameroon
Cape Verde	Cayman Islands	Central African Republic	Chad	Chile
China	Colombia	Congo	Costa Rica	Curcao
Democratic Republic of Congo	Dominica	Dominican Republic	Ecuador	Egypt
El Salvador	Eswatini	Fiji	French Polynesia	Gabon
Gambia	Georgia	Ghana	Grenada	Guam
Guatemala	Guinea	Guinea-Bissau	Guyana	Haiti
Honduras	Hong Kong	India	Indonesia	Iran
Iraq	Israel	Ivory Coast	Jamaica	Japan
Jordan	Kazakhstan	Kenya	Korea	Kuwait
Kyrgyz Republic	Lesotho	Liberia	Macau	Macedonia
Malawi	Malaysia	Mali	Mauritania	Mauritius
Mexico	Micronesia	Moldova	Mongolia	Montserrat
Montenegro	Morocco	Mozambique	Myanmar	Namibia
Nepal	Netherlands Antilles	New Caledonia	New Zealand	Nicaragua
Niger	Nigeria	Oman	Pakistan	Palau
Palestine	Panama	Papua New Guinea	Paraguay	Peru
Phillipines	Puerto Rico	Qatar	Russia	Rwanda
Saba	Samoa	Samoa Western	Saudi Arabia	Senegal
Serbia	Seychelles	Sierra Leone	Singapore	Sint Eustatius
Sint Maarten	Somalia	South Africa	South Korea	South Sudan
Sri Lanka	St Kitts and Nevis	St Lucia	St Vincent & Grenadines	Sudan
Swaziland	Syria	Taiwan	Tajikistan	Tanzania
Thailand	Timor	Togo	Tonga	Trinidad & Tobago
Tunisia	Turks & Calcos Islands	Uganda	Ukraine	United Arab Emirates
Uruguay	US Virgin Islands	Vanuatu	Venezuela	Vietnam
Virgin Islands	Yemen	Zambia	Zimbabwe	

## Rest of World Zone 2

Rest of World Zone 2				
Andorra	Belize	Bhutan	Burundi	Comoros
Cook Islands	Cuba	Djibouti	Equatorial Guinea	Ethiopia
Greenland	Laos	Lebanon	Libya	Madagascar
Maldives	Sao Tome and Principe	Solomon Islands	Turkmenistan	Uzbekistan

## international zones

### Vodafone International Minute Bundle (calling abroad from the UK)

Customers can opt into the Vodafone International Plan 500 for £6.25 a month, to receive 500 minutes of calling time to the countries listed below. There is also a Vodafone International Plan 1000 for £11 a month, which offers 1000 calling minutes to the list of countries below.

Countries Covered
Austria, Belgium, Bulgaria, Canada, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (including Maderia), Romania, San Marino, Slovakia, Slovenia, Spain, Sweden, Switzerland, United States