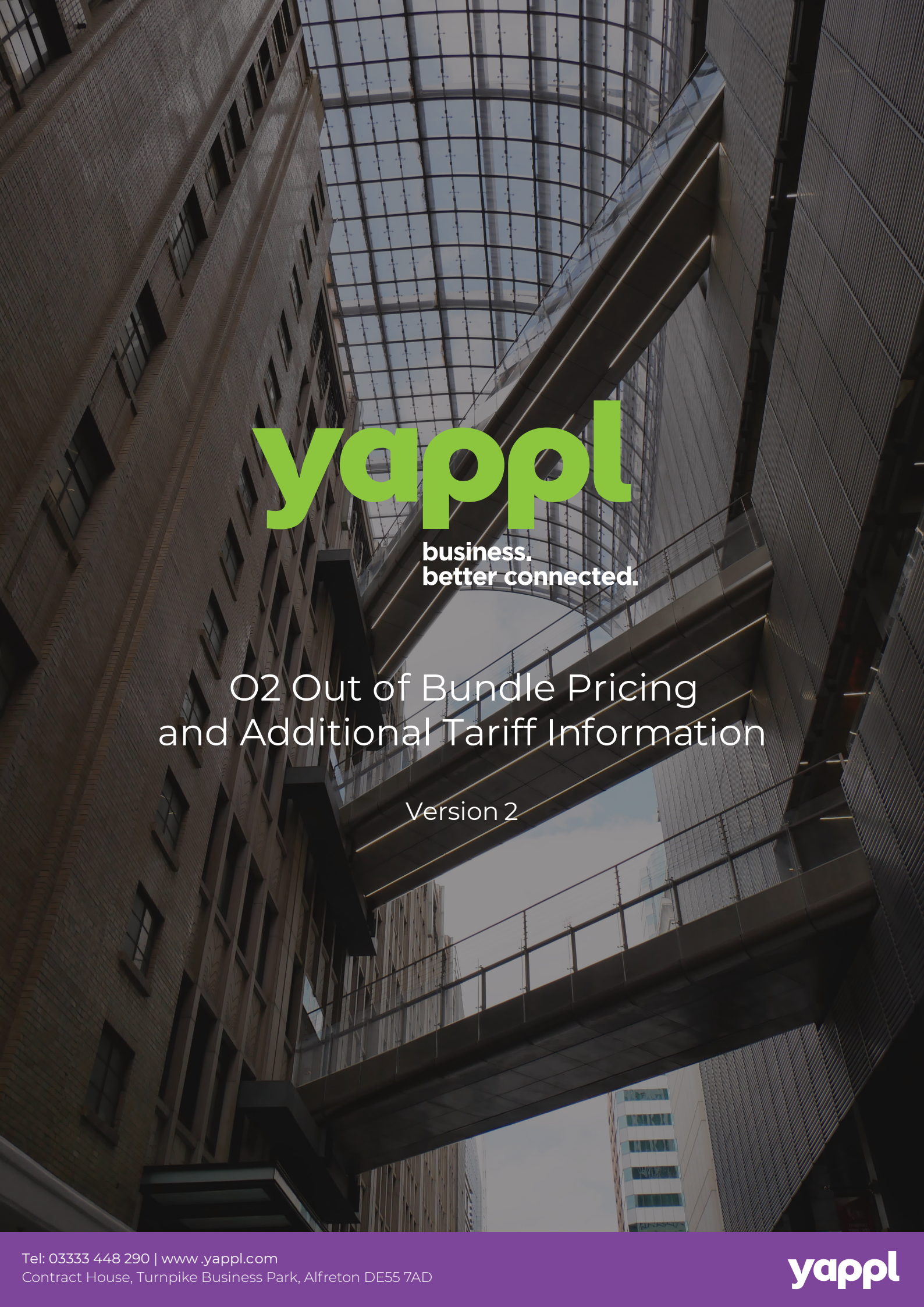


A low-angle, upward-looking photograph of a modern architectural structure. On the left is a multi-story brick building with many windows. On the right is a taller, more modern building with a glass facade. A wide, glass-enclosed skybridge or atrium connects the two buildings, featuring a curved glass roof and metal railings. The sky is visible through the glass. The overall tone is professional and architectural.

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O2 Out of Bundle Pricing and Additional Tariff Information

Version 2

Single user options

Additional bundles (2022)

Description	RRP Line Rental	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to International RoW Mins 100	£4.00	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	100	n/a
O2 UK to International RoW Mins 500	£6.00	Individual	Zone 4 - USA & Canada Zone 5 - Asia Pacific	500	n/a
O2 UK to EU Mins 180	£5.00	Individual	Zone 1 Ireland Zone 2 - Western Europe EU and non-EU	180	n/a
O2 UK to Ireland	£3.00	Individual	Zone 1 Ireland	2000	n/a

Description	RRP Line Rental	Bundle Type	International Zone Covered	Minutes	Texts
O2 UK to all Int Texts 100	£5.00	Individual	Worldwide	n/a	100

Individual International Mins / Texts Bolt-Ons:

- Recurring monthly minute and text bolt-ons
- Fully flexible: can be added anytime
- Once minutes/texts are used, customer pays standard out of bundle rates
- No usage alerts once the customer reaches the end of their bundle allowance
- Bundles added are effective from the next calendar day.

Description	RRP Line Rental	Bundle Type	Messages
O2 UK 50 MMS	£4.17	Individual	50
O2 UK 100 MMS	£6.25	Individual	100

single user tariffs

roaming bundles (2022)

Tariff Name	Data Band	Daily Fee	Texts	Minutes	Data	Repeat Frequency	Countries
O2 World Daily Data Roaming	1	£7.50	300	300	500MB	Unlimited	90
	2	£7.50	n/a	n/a	50MB	Unlimited	23
	3	£7.50	n/a	n/a	5MB	Unlimited	26

Roaming Bundle Rules (Daily)

- Switching between zones will generate a daily charge each zone entered.
- Worldwide data rates are from 600p Per MB.
- Mins and Texts: Incoming calls plus calls within country, to UK landlines and mobiles. Mins and Texts do not repeat with every £7.50 charge, Mins & Texts are a fixed allowance.
- Once minutes/texts are used, customer pays standard out of bundle rates.
- No usage alerts once the customer reaches the end of their bundle allowance.

Global Roamer - Roaming bundles (2022)

Tariff Name	Fee	Bundle Type	Frequency
Global Roamer	£5.00	Individual	Daily
Global Roamer Extra	£5.00	Individual	Daily

Please note:

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

call rates

voice calls, internet and messaging from the UK

Destination	Charge per minute
Calls within your O2 account	45p
Calls to other O2 Mobiles	45p
Calls to Landlines (01, 02, 03)	45p
Calls to other UK mobiles	45p
Calls to 0800 and 0808 numbers	Free
Calls to 05 numbers	45p/minute
Picture messages (home and roaming)	40p/minute
O2 to O2 text	20p/minute
GSM WAP	45p/minute
Calls to O2 Customer Services	Free
Text Messages	20p/minute
Video Calls	Data Allowance
Data	Varies
O2 Directory Enquiry Services (118402)	36pmin (ex VAT) access charge + service charge
All the other Directory Enquiry Services	36pmin (ex VAT) access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	45p/minute

call rates

data roaming

O2 World Zone	Description	Rate per MB
1	Ireland and the Channel Islands	3p
2	Western Europe (EU & non-EU)	3p
3	Eastern Europe	£6.00
4	USA & Canada	£6.00
5	Asia Pacific	£6.00
6	Rest of the World 1	£6.00
7	Rest of the World 2	£13.50
8	Rest of the World 3	£27.00
9	Rest of the World 4	£40.00

call rates

international voice calls from the UK

Region	Zone	Calls (per minute)	Texts
Channel Islands & Isle of Man	0	45p	20p
Ireland	1	54p	30p
Western Europe EU & non-EU	2	125p	30p
Rest of Europe & Turkey	3	125p	30p
USA & Canada	4	125p	30p
Asia Pacific	5	125p	30p
Rest of world	6	167p	30p

call rates

roaming calls whilst outside of the UK

Region	Calling the UK	Calling within these countries	Calling outside these countries	Receiving a call	Sending a text	Sending an audio, video, photo message (MMS)
Ireland, Channel Islands and Western Europe (EU and non-EU) (Zone 1 & 2)	As per UK rates	As per UK rates	79p	Free	As per UK rates	Free
Eastern Europe (Zone 3)	81p	81p	£1.79	52p	21p	52p
USA & Canada (Zone 4)	90p	90p	£1.79	39p	21p	39p
Asia Pacific (Zone 5)	60p	60p	£1.79	43p	21p	43p
Rest of the World (Zone 6)	£1.20	£1.79 (£1.20 in country)	£1.79	85p	21p	85p
Rest of the World (Zone 7)	£1.20	£1.79 (£1.20 in country)	£1.79	85p	21p	85p
Rest of the World (Zone 8)	£1.20	£1.79 (£1.20 in country)	£1.79	85p	21p	85p
Rest of the World (Zone 9)	£1.20	£1.79 (£1.20 in country)	£1.79	85p	21p	85p

call rates

For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny.

For calls made elsewhere the minimum duration is one minute then charged in 15-second increments. All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

international zones

international voice calls from the UK - countries in each call zone

Zone 0
Channel Islands and Isle of Man
Zone 1
Ireland
Zone 2
Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City
Zone 6
Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Columbia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Moorea, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St Helena, St Kitts, St Lucia, Saint International Marten, St Pierre & Miguel, St Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe, Ships/ferries/Airplane networks.

roaming zones

roaming voice calls & texts countries

Zone	Country
Zone 1	Channel Islands, Guernsey & Jersey
Zone 2	Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland
Zone 3	Albania, Bosnia & Herzegovina, Macedonia (Republic of), Macedonia, Montenegro, Morocco, Serbia (Republic of), Tunisia, Turkey
Zone 4	Canada, USA
Zone 5	Australia, Hong Kong, Malaysia, New Zealand, Singapore, Oman, South Africa
Zone 6	Afghanistan, Algeria, Andorra, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Bermuda, Bhutan, Bolivia, Botswana, Brazil, British Virgin Islands, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Chad, Chile, China, Colombia, Congo (Republic of), Costa Rica, Côte d'Ivoire, Cuba, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Ethiopia, Faroe Islands, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea Bissau, Honduras, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Korea, Kosovo, Kuwait, Lao P.D.R, Lebanon, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Mauritania, Mauritius, Mexico, Moldova (Republic of), Mongolia, Montserrat, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, Nicaragua, Nigeria, Pakistan, Palestinian Territory, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia Federation, Rwanda, St Kitts & Nevis, St Lucia, Samoa, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Sri Lanka, St Vincent & the Grenadines, Sudan, Taiwan, Tajikistan, Tanzania, Thailand, Tonga, Trinidad and Tobago, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.

roaming zones

daily data roamingcountry banding

O2 World Daily Data Roaming - Band 1

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Aruba (also see Jamaica), Australia, Bahamas, Bangladesh, Barbados, Belarus, Botswana, Brazil, British Virgin Islands, Burkina Faso, Cameroon, Canada, Cape Verde, Cayman Islands, Chile, China, Costa Rica, Cote d'Ivoire, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Gabon, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea Bissau, Honduras, Hong Kong, India, Indonesia, Israel, Jamaica, Japan, Kazakhstan, Korea, Kuwait, Macedonia FYR, Madagascar, Malaysia, Mexico, Moldova, Montenegro, Montserrat, Myanmar, Netherlands Antilles, New Zealand, Nicaragua, Nigeria, Panama, Paraguay, Peru, Philippines, Qatar, Russia, Rwanda, Saudi Arabia, Serbia, Seychelles, Singapore, South Africa, Sri Lanka, St Kitts & Nevis, St Vincent & the Grenadines (see also Jamaica), Taiwan, Thailand, Trinidad and Tobago, Turkey, Turks & Caicos, Uganda, Ukraine, United Arab Emirates, United States, Uruguay, Venezuela, Zambia.

O2 World Daily Data Roaming - Band 2

Algeria, Azerbaijan, Bahrain, Bosnia & Herzegovina, Chad, Democratic Republic of Congo, Fiji, French Polynesia, Gambia, Georgia, Iraq, Kosovo, Macao, Malawi, Morocco, Oman, Pakistan, Papua New Guinea, Sierra Leone, Tanzania, Tonga, Uzbekistan, Vanuatu.

O2 World Daily Data Roaming - Band 3

Andorra, Angola, Armenia, Belize, Bolivia, Cambodia, Cuba, Jordan, Lao People's Democratic Republic, Lebanon, Liberia, Maldives, Mali, Mauritania, Mauritius, Mongolia, Mozambique, Namibia, Nepal, Palestinian Authority, Senegal, Sudan, Tahiti, Tajikistan, Tunisia, Vietnam, Zimbabwe.

roaming data cap

the rest of world standard data roaming caps for default and heavy users are:-

Standard Data Cap	Data Cap MB	Data Threshold
Rest of world default	6.25Mb	£37.50
Rest of world heavy user	25Mb	£150

The changes will affect customers who have opted out of these bolt ons or customers with connections where roaming bolt ons do not apply.