



## Yappl Internet Acceptable Usage Policy

Working Hours are defined as 9.00am to 5.30pm Monday to Friday, excluding public and bank holidays.

### General Violations

The following are prohibited:

#### **Impersonation**

Adding, removing, or modifying identifying network header information ("spoofing") in an effort to deceive or mislead is prohibited. Attempting to impersonate any person by using forged headers or other identifying information is prohibited. The use of anonymous re-mailers and nicknames does not constitute impersonation. Using deliberately misleading headers ("munging" headers) in news postings in order to avoid spam e-mail address collectors is allowed provided appropriate contact information is contained in the body of the posting. Privacy Violations Attempts, whether successful or unsuccessful, to gain access to any electronic systems, networks or data, without proper consent, are prohibited.

#### **Threats**

Threats of bodily harm or destruction of property are prohibited. Harassment Threatening or harassing activity is prohibited.

#### **Illegal Use**

The use of any Yappl service for illegal purposes is prohibited.

#### **Reselling**

The resale of any Yappl service without proper authorisation from Yappl Ltd. is prohibited.

#### **Copyright Infringement**

All material published must be owned by the publisher or the appropriate releases must have been obtained prior to publishing. Yappl will co-operate with all agencies attempting to assert their rights in these matters.

#### **Network Disruptions and Network-Unfriendly Activity**

Any activities, which adversely affect the ability of other people or systems to use Yappl services or the Internet, are prohibited. This includes "denial of service" (DoS) attacks against another network host or individual user.

Interference with, or disruption of, use of the network by others, network services or network equipment is prohibited.

It is the customer's responsibility to ensure that their network is configured in a secure manner. A customer may not, through action or inaction, allow others to use their network for illegal or inappropriate actions. A customer may not permit their network, through action or inaction, to be configured in such a way that it gives a third party the capability to use their network in an illegal or inappropriate manner.

#### **Facilitating A Violation Of This AUP**

Advertising, transmitting, or otherwise making available any software, programme, product, or service that is designed to violate this AUP, or the AUP of any other Internet Service Provider, which includes, but is not limited to, the facilitation of the means to spam.

#### **Excessive Bandwidth Or Disk Utilisation**

Yappl account descriptions specify current limits on bandwidth. Where limits are not specifically defined the judgement of the Yappl Technical Support team shall be used to define those limits. The use of bandwidth in excess of those limits is not permitted. The total number of bytes transferred from an account's Web and FTP space determines bandwidth utilisation.

If Yappl determines that excessive bandwidth is adversely affecting Yappl's ability to provide service, Yappl may take immediate action. Yappl will attempt to notify the account owner by e-mail as soon as possible.

#### **News**

Yappl customers should use their best judgment when posting to any newsgroup. Many groups have charters, published guidelines, FAQs, or 'community standards' describing what is and is not considered appropriate. Usenet can be a valuable resource if used properly. The continued posting of off-topic articles is prohibited. Commercial advertisements are off-topic in most newsgroups, especially non-commercial regional groups. The presence of such articles in a group is not indicative of the group's intended use. Please familiarise yourself with basic USENET netiquette before posting to a newsgroup.

Newsgroup spamming: Spam is, first and foremost, a numerical metric-posting of substantively similar articles to multiple newsgroups. This form of spam is sometimes referred to as "excessive multi-posting" (EMP). Yappl considers 'multi-posting' to 10 or more groups within a two-week period to be excessive.

Hostile attacks or invectives (flames) aimed at a group or an individual poster are generally considered inappropriate in Yappl service groups. Flames in the non-service groups are discouraged. Many newsreaders offer filtering capabilities that will bring certain messages to your attention or skip over them altogether (kill files).

Yappl customers may not cancel messages other than their own messages. A customer may cancel posts forged in that customer's name. Yappl may cancel any postings that violate this AUP.

### Reporting

Yappl requests that anyone who believes that there is a violation of this AUP should direct the information to [support@yappl.com](mailto:support@yappl.com)